



QUALIFICATION OVERVIEW

OCCUPATIONAL CERTIFICATE: COMMERCIAL CLEANER NQF1
QUALIFICATION ID: 118709



SAQA ID:
118709



CREDITS:
120



DURATION:
12 MONTHS

DESCRIPTION

Purpose:

The purpose of this qualification is to prepare a learner to function as a Commercial Cleaner.

A Commercial Cleaner cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment.

In addition, learner attributes (including problem solving, interpreting information and communication) will be integrated in the learning process. Learners will have to prove competence of the above knowledge, skills, attitudes, responsibilities, and tasks imbedded in the exit level outcomes.

A qualified learner will be able to:

- Plan and prepare for cleaning operation.
- Clean different types of surfaces.
- Conduct end of task duties.

Rationale:

This qualification is important to address the skills of the current and future employees serving all forms of commercial enterprises. Many commercial entities draw commercial cleaners from a unique group of semi-literate people in the country. The tasks are prescribed by supervisors and do not require long training. It is a service with a high- volume staff turnover and as a result training is more purposeful and focused. A period of six (6) months is more than enough to train an efficient commercial cleaner.

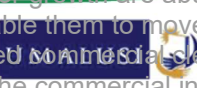
The employees are currently trained using unit standard from various qualifications but the occupation itself does not have focused and formalised training programme. The need for formalisation of the qualification was emphasised by many role players that included the following industry bodies; Black Economic Empowerment Cleaning Association (BEECA), Professional Body for Environmental Hygiene (PBEH) and National Contract Cleaners Association (NCCA).

The skills acquired by the qualified commercial cleaner will remain important boost for the multiple sectors.

The qualified employees will enhance commercial value offering and improve the customer experiences for most commercial cleaning offerings. The young people drawn into this sector will improve not only their cleaning skills but also serve the country broadly across different sectors. The skills gained can be used in various economic sectors to enhance hygienic working environment and improve health and safety standard in the commercial environment.

Opportunities for growth are abundant for many qualified people. Not only will they have a qualification that can very easily enable them to move horizontally as butlers amongst others but vertically into supervisory roles in many contracted commercial cleaning companies. This qualification will contribute to the full development of the learner within the commercial industry by providing recognition, further mobility, and transportability within the sector.

Growth Through Development





QUALIFICATION PLAN

ID	DESCRIPTION	COMPONENT	LEVEL	CREDITS
Knowledge Modules				
811201-000-00-KM-01	Introduction to the World of Work	Knowledge Modules	1	6
811201-000-00-KM-02	Basics of Health, Safety and the Environment	Knowledge Modules	1	5
811201-000-00-KM-03	Introduction to Commercial Cleaning	Knowledge Modules	1	5
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and	Knowledge Modules	1	5
811201-000-00-KM-05	Basics of Cleaning Commercial Kitchenette,	Knowledge Modules	1	5
811201-000-00-KM-06	Cleaning Ablution Facilities	Knowledge Modules	1	5
811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	Knowledge Modules	1	4
811201-000-00-KM-08	Introduction to Above the Floor Surface	Knowledge Modules	1	4
Practical Skills Modules				
811201-000-00-PM-01	Complete Before Shift Duties	Practical Skills Modules	1	3
811201-000-00-PM-02	Clean Above Floor Surface	Practical Skills Modules	1	6
811201-000-00-PM-03	Clean the Commercial Kitchenette	Practical Skills Modules	1	6
811201-000-00-PM-04	Clean Ablution Facilities	Practical Skills Modules	1	5
811201-000-00-PM-05	Clean and Maintain Storeroom	Practical Skills Modules	1	4
811201-000-00-PM-06	Clean Floor Surfaces	Practical Skills Modules	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	Practical Skills Modules	1	5
Work Experience Modules				
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	Work Experience Modules	1	4
811201-000-00-WM-02	Procedures for Cleaning Above the Floor Surfaces	Work Experience Modules	1	7
811201-000-00-WM-03	Procedures for Cleaning the Commercial Kitchenette	Work Experience Modules	1	7
811201-000-00-WM-04	Procedures for Cleaning Ablution Facilities	Work Experience Modules	1	7
811201-000-00-WM-05	Procedures for Cleaning and Maintaining Storeroom	Work Experience Modules	1	5
811201-000-00-WM-06	Procedures for Cleaning Floor Surfaces	Work Experience Modules	1	10
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	Work Experience Modules	1	6

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